



## Invitation to tender: outcomes and evaluation of the National Experts Citizens' Group

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### Background

Revolving Doors is inviting tenders for an organisation or individual researcher to conduct an evaluation of the National Expert Citizens' Group (NECG).

Funded by the National Lottery Community Fund (NLCF), the NECG is a representative group whose members have lived experience of multiple disadvantage. The NECG uses its insight to collaborate with decision makers with the aim of improving systems and services. Revolving Doors has coordinated, facilitated and administered the NECG since April 2019, equipping its members with the skills and opportunities to take the lead to achieve real and lasting systems change for people facing multiple disadvantage.


### Scope

We are seeking an evaluator to carry out a rapid, small-scale qualitative study exploring outcomes and impact since Revolving Doors took on the NECG contract in April 2019.

Originally formed to support the [Fulfilling Lives programme](#), the NECG's scope has widened in the last year to inform the development of [Changing Futures](#), the government's 3 year £64 million programme aiming to improve outcomes for adults experiencing multiple disadvantage. This is therefore a timely opportunity to take stock of all that the NECG has achieved over the last three years and reflect on how it can continue to best have impact in the new multiple disadvantage landscape.

We wish to understand **the difference that the NECG has made:**

- To policy impacting people facing multiple disadvantage

 Together, we can put an end to the Revolving Door.

- To systems and services for people facing multiple disadvantage
- To the NECG members themselves.

As part of this, we want to understand **how the model of the NECG enables the group to have impact.**

We would also like **recommendations for the ongoing development of the NECG**, particularly focused on how the group can have as meaningful an impact as possible on the Changing Futures programme.

## Methodology

The evaluator should suggest a suitable methodology, within timeframe and budget, but we would expect it to include:

- Scoping interviews with Revolving Doors staff
- A review of key internal documents, including NECG terms of reference, charter and strategy, documents from NECG meetings and other key outputs from the NECG, including reports
- External document review, including documents from external meetings, reports and service specifications that the NECG have influenced
- Key stakeholder interviews, including policy makers across government, notably Department for Levelling Up, Housing and Communities (DLUHC), plus staff from NLCF, Fulfilling Lives involvement leads, CFE (in their role as Fulfilling Lives national evaluators), and Changing Futures area staff
- Interviews or focus groups with NECG members.

## Budget

The budget is no more than £9,999 (including VAT).


## Timeframe and deliverables

This is a small scale, rapid piece of work. We expect the evaluator to start w/c Monday 20 June, with a virtual kick-off meeting. Initial findings should be submitted in a draft report by **15 July 2022** with the final report produced by **29 July 2022**.

## How to submit an expression of interest

Expressions of interest should be submitted in the form of a Word or PDF document of no more than four pages which covers the following points:

- Your understanding of the brief

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- Your proposed methodology, including your approach to research ethics and data protection
- An outline project plan including key deliverables
- An outline budget
- Your relevant experience in similar projects.

Expressions of interest should be emailed to Katy Savage, Director of Partnerships and Operations at Revolving Doors at [katy.savage@revolving-doors.org.uk](mailto:katy.savage@revolving-doors.org.uk).

Expressions of interest should be received by **12pm on Friday 10 June**.

We are happy to speak with potential providers to explore the project in more detail. Please contact Katy at the address above if you'd like to set up a meeting or phonecall.

